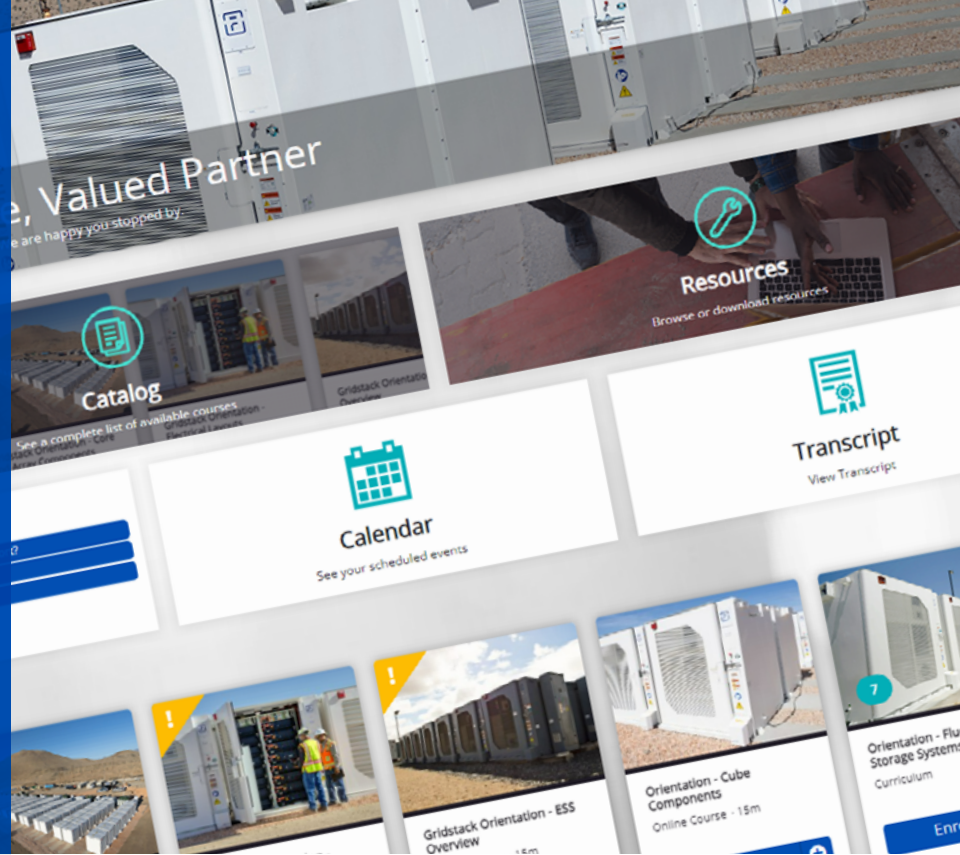**FLUENCE**
A Siemens and AES Company

FLUENCE ACADEMY

Enhance your energy storage technology, operations, and maintenance expertise

As a nascent industry with GW of new assets coming online each year, the battery-based energy storage landscape is rapidly evolving. This growth creates challenges and opportunities for storage project developers, owners, and operators. Understanding how to manage and maintain energy storage products creates a steep learning curve for new entrants and established companies alike. Fluence Academy supplements O&M documentation and on-site instruction with a self-serve, on-demand learning platform.

About Fluence Academy

Fluence is 100% focused on driving the clean energy transition and our team brings deep understanding of the complexities of battery energy storage systems. Fluence Academy enables customers to manage operations and maintenance training more effectively, at their own convenience and pace. The platform contains a variety of learning packages designed to address the needs of various stakeholders, such as first responders and O&M technicians. Priced per site or per trainee/year depending on the training package, Fluence Academy can be accessed on-demand, anytime, from any device.

Key Features

Fluence Academy was designed with end-user experience in mind

EXTENSIVE CONTENT LIBRARY
Includes five different learning packages tailored towards a variety of end-users, with topics ranging from system safety to maintenance

ACCESSIBLE ON DEMAND
Reduces scheduling conflicts or bottlenecks compared to the traditional method of live, in-person training

FLEXIBLE PLATFORM*
The Training-as-a-Service (TaaS) platform easily expands to include access to additional content as customer needs grow

*Additional fees may apply

Training Packages

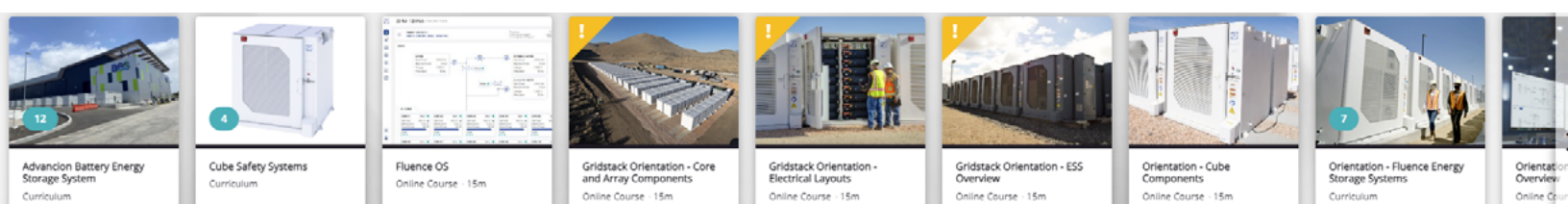|	COURSE OVERVIEW	PREREQUISITE
First Responder	• Energy Storage Safety • Enclosure Safety Features • Site First Responder Training	None
Project Orientation	• Overview • Battery Enclosure Components • Electrical Layouts • Safety Systems • Core and Array Components • Operations Overview	None
Operator	• Provides remote operators or performance personnel training • Fluence OS Operations • Data Acquisition System (DAS) Training	Project Orientation
Certified Technician, Maintenance Associate*	• Includes Project Orientation and Operator Training Packages • Certifies individuals to perform certain defined preventative maintenance (PM) and operations activities	Project Orientation
Certified Technician, Maintenance Professional*	• Certifies individuals to perform all PM and operations activities, as well as a list of reactive maintenance and hardware replacement work activities	Certified Technician, Maintenance Associate

*Certification requires on-site or training facility Job Performance Measure to validate competency and re-certification every 2 years

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Cube Safety Systems — Curriculum

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Gridstack Orientation - Core and Array Components — Online Course · 15m

Gridstack Orientation - Electrical Layouts — Online Course · 15m

Gridstack Orientation - ESS Overview — Online Course · 15m

Orientation - Cube Components — Online Course · 15m

Orientation - Fluence Energy Storage Systems — Curriculum

Orientation - Overview — Online Course

Fluence (Nasdaq: FLNC) is a global market leader in energy storage products and services, and optimization software for renewables and storage. Fluence provides an ecosystem of offerings to drive the clean energy transition, including modular, scalable energy storage products, comprehensive service offerings, and the Fluence IQ Platform, which delivers AI-enabled SaaS products for managing and optimizing renewables and storage from any provider. The company is transforming the way we power our world by helping customers create more resilient and sustainable electric grids.

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